

## On approval of the Rules for the allocation of places in dormitories of educational institutions

### *Unofficial translation*

Order of the Minister of Education and Science of the Republic of Kazakhstan dated January 22, 2016 No. 66. It is registered in the Ministry of Justice of the Republic of Kazakhstan on March 16, 2016 No. 13487.

### Unofficial translation

Footnote. The title is in the wording of the order of the Minister of Education and Science of the Republic of Kazakhstan dated October 19, 2018 № 581 (shall be enforced upon expiry of ten calendar days after the day its first official publication).

In accordance with subparagraph 103) of Article 5 of the Law of the Republic of Kazakhstan “On Education” **I HEREBY ORDER:**

Footnote. The preamble is in the wording of the the order of the Minister of Education of the Republic of Kazakhstan dated 13.07.2023 № 205 (shall be enforced upon expiry of ten calendar days after the day of its first official publication).

1. To approve the attached Rules for the allocation of places in the dormitories of educational organizations.

Footnote. Clause 1 as amended by the order of the Minister of Education and Science of the Republic of Kazakhstan dated October 19, 2018 № 581 (shall be enforced upon expiry of ten calendar days after the day its first official publication).

2. The Department of Higher, Postgraduate Education and International Cooperation (Omirbaev S.M.) in the manner prescribed by law to ensure:

1) state registration of this order in the Ministry of Justice of the Republic of Kazakhstan;  
2) within ten calendar days after the state registration of this order, send its copy for official publication in periodicals and the Legal Information System Әділет, as well as to the Republican State Enterprise on the right of economic management “Republican Legal Information Center of the Ministry of Justice Republic of Kazakhstan Republic” for placement in the Reference Control Bank of regulatory legal acts of the Republic of Kazakhstan;

3) the placement of this order on the Internet resource of the Ministry of Education and Science of the Republic of Kazakhstan;

4) within ten working days after the state registration of this order in the Ministry of Justice of the Republic of Kazakhstan, submission to the Legal Department of the Ministry of Education and Science of the Republic of Kazakhstan information on the implementation of the activities provided for in subparagraphs 1), 2) and 3) of this paragraph.

3. Bring this order to the attention of state educational organizations that implement technical and professional, post-secondary, higher and postgraduate education.

4. The control over the execution of this order shall be assigned to T.O. Balykbaev, Vice Minister of Education and Science of the Republic of Kazakhstan

5. This order becomes effective after the day its first official publication.

*The Minister*

*education and science*

*Republic of Kazakhstan*

*A. Sarinzhypov*

“AGREED ”

Ministry of Agriculture  
Republic of Kazakhstan

\_\_\_\_\_ A. Mamytbekov

on February 15, 2016

“AGREED”

Ministry of Health  
and social development  
Republic of Kazakhstan

\_\_\_\_\_ T. Duysenova

on February 17, 2016

“AGREED”

Ministry of Culture and Sports  
Republic of Kazakhstan

\_\_\_\_\_ A. Mukhamediuly

on February 19, 2016

Approved by order of the  
Minister of Education and Science of the  
Republic of Kazakhstan  
dated January 22, 2016 and № 66

## **Rules for the distribution of places in dormitories of educational organizations**

**Footnote.** The title of the Regulation is as amended by the order of the Minister of Education and Science of the Republic of Kazakhstan dated October 19, 2018 № 581 (shall be enforced upon expiry of ten calendar days after the day its first official publication).

### **1. General Provisions**

1. These Rules for the distribution of places in dormitories of educational organizations ( hereinafter - the Rules) have been developed in accordance with subparagraph 103) of Article 5 of the Law of the Republic of Kazakhstan “On Education” and subparagraph 1) of Article 10 of the Law of the Republic of Kazakhstan “On Public Services” and shall determine the procedure for the distribution of places in dormitories of educational organizations.

Footnote. Paragraph 1 is in the wording of the order of the Minister of Education of the Republic of Kazakhstan dated 13.07.2023 № 205 (shall be enforced upon expiry of ten calendar days after the day of its first official publication).

2. The rules shall determine the procedure for the distribution of places in hostels belonging to organizations of technical and professional, post-secondary education (hereinafter referred to as the TPPE organizations) on the right of ownership or owned by organizations on another legal basis.

The provision of a hostel to students in the TPPE organizations shall be carried out by the TPPE organizations, based on the results of the distribution of places on a competitive basis by a specially created commission.

Information on the availability of free places in hostels shall be posted on the official websites of the TPPE organizations.

Footnote. Paragraph 2 - in the wording of the order of the Minister of Education of the Republic of Kazakhstan dated 27.02.2023 № 50 (shall enter into force upon expiry of ten calendar days after the day of its first official publication).

2-1. The public service shall be provided to individuals (hereinafter referred to as the Service recipient) free of charge based on an application in the established form in accordance with Annex 1 to these Rules.

The application shall be accepted, and the result of the provision of public service shall be issued through:

- 1) organizations of technical and industrial vocational education;
- 2) the web portal of the "electronic government" [www.egov.kz](http://www.egov.kz) (hereinafter referred to as the Portal).
- 3) a subscriber device for cellular communications registered on the web portal of the "electronic government".

The list of basic requirements for the provision of the public service "Provision of dormitory accommodation for students in technical and vocational, post-secondary education organizations" (hereinafter referred to as the List), including methods for providing the public service, the term, form and result of its provision, as well as other information taking into account the specifics of the provision of the public service, are set out in Annex 2 to these Rules.

Footnote. The Rules are supplemented with paragraph 2-1 in accordance with the Order of the Minister of Education and Science of the Republic of Kazakhstan dated 22.05.2020 № 215 (shall come into effect upon expiry of ten calendar days after the day of its first official publication); as amended by the Order of the Minister of Education of the Republic of Kazakhstan dated 07.10.2024 № 282 (shall come into effect upon expiry of ten calendar days after the day of its first official publication).

2-2. Excluded by order of the Minister of Education of the Republic of Kazakhstan dated

27.02.2023 № 50 (shall enter into force upon expiry of ten calendar days after the day of its first official publication).

2-2. The provision of public service in a proactive manner shall be carried out through the information systems of state bodies upon registration of the telephone number of the subscriber's mobile communication device of the service recipient on the web portal of the "electronic government" and the presence of the consent of the service recipient to the collection and processing of personal data, obtained through the state service for control of access to personal data and shall include:

1) sending automatic notifications to the service recipient with a request for the provision of public service for the provision of a dormitory for students in technical and vocational, post-secondary education organizations;

2) obtaining the consent of the service recipient for the provision of a proactive service, as well as other necessary information from the service recipient, including limited access, through the service recipient's cellular subscriber device.

The waiting period for a response from the service recipient is 24 (twenty-four) hours from the moment the request is received. Upon expiration of the waiting period, the request shall be cancelled and the service recipient shall be sent a notification of the need to apply, as provided for by the by-laws determining the procedure for the provision of the public service.

**Footnote. The Rules are supplemented by paragraph 2-2 in accordance with the Order of the Minister of Education of the Republic of Kazakhstan dated 07.10.2024 № 282 (shall come into effect upon expiry of ten calendar days after the day of its first official publication).**

2-3. If necessary, the service recipient, using the "one application" principle, shall submit an application for the public service "Provision of dormitory accommodation for students in technical and vocational, post-secondary education organizations" when submitting documents for the public service "Acceptance of documents in technical and vocational, post-secondary education organizations", which will be provided following enrollment in a technical and vocational, post-secondary education organization.

**Footnote. The Rules are supplemented with paragraphs 2-3 in accordance with the Order of the Minister of Education of the Republic of Kazakhstan dated 07.10.2024 № 282 (shall come into effect upon expiry of ten calendar days after the day of its first official publication).**

## **2. The procedure for the formation of the commission**

3. The places in the hostel are allocated on a competitive basis by a specially created commission.

4. The quantitative and personal composition of the competitive commission for the allocation of places in hostels (hereinafter referred to as the competitive commission), as well as the terms of its powers, are determined by the first head of the organization.

5. The Tender Commission shall include:

- 1) representative of the organization's management - deputy head of the TPPE organization, who oversees the issues of residence of students in the hostel;
- 2) representatives of public organizations - trade unions and other associations of citizens created on a voluntary basis;
- 3) representatives of student government bodies;
- 4) heads of face to face departments;
- 5) representatives of the structural division of the organization in charge of youth policy issues.

**Footnote. Paragraph 5 - in the wording of the order of the Minister of Education of the Republic of Kazakhstan dated 27.02.2023 № 50 (shall enter into force upon expiry of ten calendar days after the day of its first official publication).**

6. The chairman of the tender committee is appointed by the deputy head of the organization, who oversees the issues of residence of students in the hostel.

7. The main tasks of the competition committee are:

- 1) determination of the schedule of meetings of the competitive commission;
- 2) an objective and transparent consideration of applications, as well as adoption of decisions based on their results that do not infringe on the rights and interests of students;
- 3) making decisions following the results of meetings of the tender committee.

### **3. The procedure for allocating places in the hostels of educational organizations**

**Footnote. The title of chapter 3 is in the wording of the order of the Minister of Education and Science of the Republic of Kazakhstan dated October 19, 2018 № 581 (shall be enforced upon expiry of ten calendar days after the day its first official publication).**

8. The tender commission shall distribute places in hostels of the TPPE organizations on the basis of the application in the established form in accordance with Annex 1 to these Rules, or on the basis of the application submitted electronically to the portal, with the attachment of the documents specified in paragraph 8 of the List, in accordance with Annex 2 to these Rules confirming the status of the service recipient.

When submitting all necessary documents by the service recipient:

confirmation of the acceptance of the application in hard copy shall be a receipt for the acceptance of documents to the TPPE organization indicating the date of receipt of the package of documents in accordance with Annex 4 to these Rules.

Through the portal - in the "personal account" of the service recipient, the status of acceptance of the package of documents shall be displayed.

In cases of submission by the service recipient of an incomplete package of documents and (or) expired documents, the TPPE organization refuses to accept the application and issues a receipt on refusal to accept documents in the form in accordance with Annex 5 to these Rules.

The office of the TPPE organization on the day of appeal shall receive and register documents and within 1 (one) working day send an application for consideration to the commission.

**Footnote. Paragraph 8 - in the wording of the order of the Minister of Education of the Republic of Kazakhstan dated 27.02.2023 № 50 (shall enter into force upon expiry of ten calendar days after the day of its first official publication).**

8-1. Information on identity documents, death certificate of the parent (parents) (for orphans), absence (presence) of real estate, certificate of recipient of old-age pension payments/benefits (for children from large families), disability certificate in the form (for persons with disabilities) approved by the Order of the Deputy Prime Minister - Minister of Labor and Social Protection of the Republic of Kazakhstan dated June 29, 2023 № 260 "On approval of the Rules for conducting medical and social examination" (registered in the State Register of Normative Legal Acts under № 32922), information confirming the applicant's (family's) belonging to the recipients of state targeted social assistance in accordance with the Rules for the appointment and payment of state targeted social assistance, approved by the Order of the Deputy Prime Minister - Minister of Labor and Social Protection of the Republic of Kazakhstan dated June 21, 2023 № 227 (registered in the State Register of Normative Legal Acts under № 32885) the service provider shall receive the information from the relevant state information systems via the "e-government gateway".

**Footnote. The Rules are amended with clause 8-1 in accordance with the order of the Minister of Education and Science of the Republic of Kazakhstan dated 22.05.2020 № 215 (shall be enforced upon expiry of ten calendar days after the day its first official publication); as amended by the Order of the Minister of Education of the Republic of Kazakhstan dated 07.10.2024 № 282 (shall come into effect upon expiry of ten calendar days after the date of its first official publication).**

9. Places in dormitories shall be distributed among students in need of housing upon presentation of a certificate of absence (presence) of real estate in accordance with Annex 3 to the Rules for the provision of information from the legal cadastre, approved by the Order of the Minister of Justice of the Republic of Kazakhstan dated March 28, 2012 № 131 (registered in the State Register of Normative Legal Acts under № 7586) (that do not have a housing unit (apartment, house) in private ownership in the city (town) where the organization is located).

**Footnote. Paragraph 9 - as amended by the Order of the Minister of Education of the Republic of Kazakhstan dated 07.10.2024 № 282 (shall come into effect upon expiry of ten calendar days after the day of its first official publication).**

10. The selection committee shall distribute places in the hostel, taking into account the grounds and order in the following priority order:

1) orphans and children left without parental care, as well as young citizens of the Republic of Kazakhstan who have lost or were left without parental care until reaching



adulthood, persons with disabilities of the first or second group, persons with disabilities from childhood, children with disabilities;

2) persons with disabilities of the third group, persons in whom one or both parents are persons with disabilities, children from large families, persons receiving state social benefits in the event of the loss of a breadwinner, persons receiving state-targeted social assistance, veterans equal in benefits to veterans of the Great Patriotic War, persons from among rural youth who have entered training in educational programs that determine the socio-economic development of the village, as well as kandas;

3) students, within the framework of the project "Mangilik el zhastary – industriyaga!" ("Serpín – 2050");

4) students enrolled in the first year, students holding a certificate of winner or prize winner of the Presidential, international and republican Olympiad and (or) competition, as well as applicants who graduated from an educational organization with honors, with a supporting document on education (certificate, diploma);

5) students accepted for first-year study who have a high score based on the results of a competition or interview conducted by an educational organization.

In case of equality of points based on the results of enrollment conducted by the educational organization, the financial situation of the student shall be taken into account, upon provision of a certificate confirming the applicant's (family's) belonging to the recipients of state targeted social assistance provided by local executive bodies, in accordance with the Rules for the formation, direction of spending and accounting of funds allocated for the provision of financial and material assistance to students and pupils of state educational institutions from families entitled to receive state targeted social assistance, as well as from families not receiving state targeted social assistance, in which the per capita income is below the subsistence minimum, and orphans, children left without parental care living in families, children from families requiring emergency assistance as a result of emergency situations, and other categories of students and pupils, approved by the Resolution of the Government of the Republic of Kazakhstan dated January 25, 2008 № 64;

6) students from among senior students who have high results in academic, scientific and social work;

7) other training organizations.

For the categories of citizens specified in subparagraph 1) of paragraph 10 of these Rules, the state shall compensate the costs of living in dormitories during the period of study in technical and vocational, post-secondary education organizations in an amount not exceeding twenty-nine monthly calculation indicators established as of January 1, 2023, per year in accordance with the Resolution of the Government of the Republic of Kazakhstan dated March 12, 2012 № 320 "On approval of the amounts, sources, types and Rules for the provision of social assistance to citizens who receive social assistance".

Footnote. Paragraph 10 - as amended by the Order the Minister of Education of the Republic of Kazakhstan dated 07.10.2024 № 282 (shall come into effect upon expiry of ten calendar days after the day of its first official publication).

11. Foreigners from among students are provided with places in a hostel in accordance with international and intergovernmental agreements.

12. Based on the results of consideration of applications, the competition commission shall make a decision on the provision of places in the dormitory within 2 (two) working days

Footnote. Clause 12 - is in the wording of the order of the Minister of Education and Science of the Republic of Kazakhstan dated 22.05.2020 № 215 (shall be enforced upon expiry of ten calendar days after the day its first official publication).

13. The competitive commission makes a decision on providing a place in the hostel to a student whose need for housing arose due to unforeseen family, material and other circumstances, as well as eviction from the hostel for non-compliance with the rules of residence or the charter of the organization on a reasonable basis.

14. Competitively, the commission distributes the places in the hostels in stages:

1) at the end of the school year (June), students in the next school year in all courses except the first;

2) at the beginning of the school year (August) for students enrolled in the first year of study and in the order of transfer from other educational institutions;

3) during the school year, as necessary, in accordance with changes in the contingent of students living in hostels, as well as for the reasonable settlement of transferred or restored students.

15. Based on the formed list for living in the hostel, signed by the Chairman of the Commission, the student shall be given a referral to provide a place in the hostel of the TPPE organization, or a motivated refusal.

When applying through the portal in the "personal account" of the service recipient, the result of providing a place in the hostel or a motivated refusal to provide a public service is sent in the form of an electronic document signed by the EDS of an authorized person of the TPPE organization.

Footnote. Paragraph 15 - in the wording of the order of the Minister of Education of the Republic of Kazakhstan dated 27.02.2023 № 50 (shall enter into force upon expiry of ten calendar days after the day of its first official publication).

16. The service provider shall ensure that information on the stage of public service provision shall be entered into the information system for monitoring the provision of public services in accordance with subparagraph 11) of paragraph 2 of Article 5 of the Law of the Republic of Kazakhstan dated April 15, 2013 "On public services" (hereinafter referred to as the Law).



In accordance with Paragraph 5 of Article 10, paragraph 3 of Article 14, Article 23 of the Law, the central state body shall, within three working days from the date of amendment and/or additions to these Rules, update them and send them to service providers, to the Unified Contact Center.

Footnote. The rules as added by paragraph 16 in accordance with the order of the Minister of Education and Science of the Republic of Kazakhstan dated 22.05.2020 № 215 (shall enter into force upon expiry of ten calendar days after the day of its first official publication); in the wording of the order of the Minister of Education of the Republic of Kazakhstan dated 27.02.2023 № 50 (shall enter into force upon expiry of ten calendar days after the day of its first official publication).

17. Consideration of the complaint regarding the provision of public services shall be carried out by a higher administrative body, an official, an authorized body for assessing and monitoring the quality of the provision of public services (hereinafter referred to as the body considering the complaint).

The complaint shall be submitted to the administrative body, the official in respect of whom the administrative act shall be appealed, the action (inaction) of the administration.

The service provider, the official whose decision, action (omission) are appealed shall, no later than three working days from the date of receipt of the complaint, send it and the administrative case to the body considering the complaint.

At the same time, the service provider, an official whose decision, action (omission) are appealed, does not send a complaint to the body considering the complaint, if he accepts a favorable administrative act within three working days, performs an administrative action that fully satisfies the requirements specified in the complaint.

The complaint of the service recipient received by the service provider in accordance with paragraph 2 of Article 25 of the Law of the Republic of Kazakhstan "On public services" shall be subject to consideration within five working days from the date of its registration.

The complaint of the service recipient received by the authorized body for the assessment and control of the quality of the provision of public services shall be subject to consideration within fifteen working days from the date of its registration.

Unless otherwise provided by the Laws of the Republic of Kazakhstan, appeal to the court is allowed after a pre-trial appeal in accordance with paragraph 5 of Article 91 of the Administrative Procedural Code of the Republic of Kazakhstan.

Footnote. The rules as added by paragraph 17 in accordance with the order of the Minister of Education and Science of the Republic of Kazakhstan dated 22.05.2020 № 215 (shall enter into force upon expiry of ten calendar days after the day of its first official publication); in the wording of the order of the Minister of Education of the Republic of Kazakhstan dated 27.02.2023 № 50 (shall enter into force upon expiry of ten calendar days after the day of its first official publication).

to the Rules for the allocation  
of places in dormitories  
of educational institutions

Footnote. The top right corner of the appendix - is in the wording of the order of the Minister of Education and Science of the Republic of Kazakhstan dated 22.05.2020 № 215 (shall be enforced upon expiry of ten calendar days after the day its first official publication).

The application is in the wording of the order of the Minister of Education and Science of the Republic of Kazakhstan dated October 19, 2018 № 581 (shall be enforced upon expiry of ten calendar days after the day its first official publication).

Form

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ the  
name of the  
educational organization,  
surname, name, patronymic (if  
any) of its head  
from \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
surname, name, patronymic (if  
any) of the  
student fully  
\_\_\_\_\_  
\_\_\_\_\_  
course, group, specialty,  
student's faculty

## Statement

I ask you to allocate me one place in the hostel

\_\_\_\_\_  
name of educational institution

Place of arrival \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

List of attached documents \_\_\_\_\_  
\_\_\_\_\_

" \_\_\_\_ " \_\_\_\_\_ 20\_\_\_\_, \_\_\_\_\_

student's signature

Annex 2  
to the Rules for the distribution of places  
in the dormitories of educational  
organizations

Footnote. Annex 2 - as amended by the Order of the Minister of Education of the Republic of Kazakhstan dated 07.10.2024 № 282 (shall come into effect upon expiry of ten calendar days after the day of its first official publication).

List of basic requirements for the provision of public service: "Provision of dormitory accommodation for students in technical and vocational, post-secondary education organizations"		
1	Name of the service provider	Organizations of technical and vocational, post-secondary education
2	Methods of providing public services	<p>The application shall be accepted, and the result of the provision of the public service shall be issued through:</p> <p>1) Organizations of technical and vocational, post-secondary education ;</p> <p>2) the web portal of the "electronic government" <a href="http://www.egov.kz">www.egov.kz</a> ( hereinafter referred to as the Portal);</p> <p>3) a subscriber device of cellular communication registered on the web portal of the "electronic government".</p>
3	The frame for the provision of public service	Delivery time: 3 working days.
4	Form of provision of public service	Electronic (partially automated) / paper/proactive/provided on a " one-application" basis.
5	Result of rendering public service	<p>Direction on the provision of a dormitory for students in technical and vocational, post-secondary education organizations in the form according to Annex 6 to these Rules, or a reasoned refusal.</p> <p>The form of providing the result of the provision of public service: ( partially automated)/paper/proactive.</p> <p>In case of refusal to provide a public service, the service provider shall send the service recipient a response indicating the reasons for the refusal.</p> <p>If the service recipient does not apply for the result of the public service within the specified period, the service provider shall ensure their storage at the place of receipt until the service recipient receives it.</p> <p>The result of the provision of public service in a proactive form shall be sent via SMS notification to the mobile number of the service recipient registered in the mobile citizens' database.</p>

6	The amount of payment collected from the service recipient when providing a public service, and the methods of collecting it in cases stipulated by the legislation of the Republic of Kazakhstan	For free
7	Working hours	<p>1) Organizations of technical and vocational, post-secondary education - from Monday to Friday, in accordance with the established work schedule from 9.00 to 18.00, except for weekends and holidays, according to the Labor Code of the Republic of Kazakhstan (hereinafter referred to as the Code), with a lunch break from 13.00 to 14.00.</p> <p>2) portal - around the clock, except for technical breaks due to repair work (if the service recipient applies after the end of working hours, on weekends and holidays, according to the Code, applications shall be accepted and the results of the provision of the public service shall be issued the next working day).</p> <p>The addresses of the places of provision of the public service shall be posted on:</p> <p>1) the Internet resource service provider;</p> <p>2) portal <a href="http://www.egov.kz">www.egov.kz</a>.</p>
		<p>To the service provider:</p> <p>1) an application addressed to the head of the technical and vocational, post-secondary education organization for a place in a dormitory in the form in accordance with Annex 1 to these Rules;</p> <p>2) a document on the status of a kandas;</p> <p>3) an identity document or an electronic document from the digital document service (for identification).</p> <p>On the portal:</p> <p>1) an application for a place in a dormitory in the form of an electronic document certified by the service recipient's digital signature;</p> <p>2) an electronic copy of the document on the status of a candidate.</p> <p>Information on identity documents, on the death of the parent (parents) (</p>

8	List of documents and information requested from the service recipient for the provision of public services	for orphans), on the absence (presence) of real estate, on the availability of a certificate of recipient of old-age pension payments/benefits (for children from large families); a certificate of disability in the form (for persons with disabilities) approved by the Order of the Deputy Prime Minister - Minister of Labor and Social Protection of the Republic of Kazakhstan dated June 29, 2023 № 260 "On approval of the Rules for conducting medical and social examination" (registered in the State Register of Normative Legal Acts under № 32922); information confirming the applicant's (family's) eligibility for state targeted social assistance in accordance with the Order of the Deputy Prime Minister - Minister of Labor and Social Protection of the Republic of Kazakhstan dated June 21, 2023 № 227 "On approval of the Rules for the appointment and payment of state targeted social assistance" (registered in the State Register of Normative Legal Acts under № 32885) shall be provided to the service provider from the relevant state information systems through the e-government gateway.
9	Grounds for refusal to provide public services established by the laws of the Republic of Kazakhstan	<p>1) establishment of the inaccuracy of the documents submitted by the service recipient to receive the public service, and (or) the data (information) contained therein;</p> <p>2) non-compliance of the submitted documents of the service recipient necessary for the provision of the public service with the requirements established by the Rules.</p> <p>3) absence of consent of the service recipient, provided in accordance with Article 8 of the Law of the Republic of Kazakhstan "On Personal Data and Their Protection", to access restricted personal data required for the provision of the public service.</p>

10	Other requirements, taking into account the specifics of the provision of public services, including those provided in electronic form and through the State Corporation	<p>The maximum permissible waiting time for submitting a package of documents is 15 minutes.</p> <p>The maximum permissible time for servicing the service recipient is 30 minutes.</p> <p>The service recipient has the opportunity to receive the public service in electronic form through the portal, subject to the availability of an electronic digital signature.</p> <p>The service recipient has the opportunity to receive information on the procedure and status of the provision of the public service in remote access mode through the "personal account" of the portal, the service provider's help desks, as well as the Unified Contact Center "1414" , 8-800-080-7777.</p> <p>Conditions for receiving the service by third parties: Electronic request from third parties, subject to the consent of the person regarding whom the information is requested, provided from the "personal account " on the portal, as well as proactively through a subscriber's cellular device registered on the "electronic government" web portal.</p> <p>To receive the service in a proactive format, the service recipient's mobile number shall be registered in the Mobile Citizens Database.</p>
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Appendix 3  
to the Rules for the allocation  
of places in dormitories  
of educational institutions

Footnote. Annex 3 as recognized as invalid by order of the Minister of Science and Higher Education of the Republic of Kazakhstan dated 30.12.2022 № 219 (shall enter into force upon expiry of ten calendar days after the day of its first official publication); excluded by order of the Minister of Education of the Republic of Kazakhstan dated 27.02.2023 № 50 ( shall enter into force upon expiry of ten calendar days after the day of its first official publication).

Appendix 4  
to the Rules for the allocation  
of places in dormitories  
of educational institutions  
Form



## Receipt for acceptance of documents № \_\_\_\_\_

Footnote. The rules as added by Annex 4 in accordance with the order of the Minister of Education and Science of the Republic of Kazakhstan dated 22.05.2020 № 215 (shall enter into force upon expiry of ten calendar days after the day of its first official publication); in the wording of the order of the Minister of Education of the Republic of Kazakhstan dated 27.02.2023 № 50 (shall enter into force upon expiry of ten calendar days after the day of its first official publication).

Organization of technical and professional, post-secondary education

\_\_\_\_\_

\_\_\_\_\_

The following documents have been received from

\_\_\_\_\_:

(Surname, first name, patronymic (if any) of the service recipient)

1. Application

2. Other \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(Surname, first name, patronymic (if any) (signature) of the employee of the organization  
education of technical and vocational, post-secondary education

Received: signature of the service recipient \_\_\_\_\_

\_\_\_\_\_, " \_\_\_\_ " 20 \_\_\_\_

Annex 5  
to the Rules for the distribution of places  
in the dormitories of educational  
organizations  
Form

## Receipt of refusal to accept documents

Footnote. The Rules are supplemented by Annex 5 in accordance with the Order of the Minister of Education and Science of the Republic of Kazakhstan dated 22.05.2020 № 215 (shall come into effect upon expiry of ten calendar days after the day of its first official publication); as amended by the Order of the Minister of Education of the Republic of Kazakhstan dated 07.10.2024 № 282 (shall come into effect upon expiry of ten calendar days after the day of its first official publication).

Being governed by Article 19 of the Law of the Republic of Kazakhstan "On Public Services", it is hereby refused to accept documents for the provision of a public service (

indicate the name of the public service in accordance with the List of Basic Requirements for the Public Service) submission by you an incomplete package of documents in accordance with the list of public services and (or) documents with an expired period of validity, namely:

Name of missing documents:

- 1) \_\_\_\_\_;
- 2) \_\_\_\_\_;
- 3) ....

This receipt is made in 2 copies, one for each party.

Surname, first name and patronymic (if any) of the contractor: \_\_\_\_\_

Signature \_\_\_\_\_

Telephone \_\_\_\_\_

Received: \_\_\_\_\_ " \_\_\_\_ " \_\_\_\_\_ 20 \_\_\_\_

(Full name (if any), signature of the service recipient)

Appendix 6  
to the Rules for the allocation  
of places in dormitories  
of educational institutions

Form

**Direction on the provision of hostels to educational organizations technical and professional, post-secondary education**

**Footnote. Annex 6 - in the wording of the order of the Minister of Education of the Republic of Kazakhstan dated 27.02.2023 № 50 (shall enter into force upon expiry of ten calendar days after the day of its first official publication).**

\_\_\_\_\_  
(name and address of the educational organization) to the citizen (s)

\_\_\_\_\_  
(surname, first name, patronymic (if any)

I hereby send you to check in to hostel № \_\_\_\_

Hostel address

\_\_\_\_\_  
I hereby invite you to appear \_\_\_\_\_, " \_\_\_\_ " \_\_\_\_ 20. at \_\_\_\_ o'clock.

Head of \_\_\_\_\_ educational organization (signature)

" \_\_\_\_ " \_\_\_\_\_ 20

Place for sealing

